

## Release of the Manual Dispute Processing Holiday Schedule for 2021

All UPI Members | Effective Date: As Indicated in the Bulletin

**Overview:** UPI announces its Manual Dispute Processing Holiday Schedule for 2021.

**Topic:** Manual Dispute Processing Holiday Schedule

### Background

UnionPay International (UPI) provides the manual dispute processing service for Members that do not use the Cross-border Dispute Resolution System (CDRS). Manual dispute processing requests will only be accepted and processed on working days. Any manual dispute processing requests initiated on holidays or at weekends will not be processed until the following working days.

Note: The working days, holidays, and weekends herein are defined by the official calendar of Mainland China. The time used here is in Beijing Time (GMT+8) in the 24-hour format and the year refers to 2021.

### Arrangements

For Members that use the manual dispute processing service, please refer to the following table for the Manual Dispute Processing Holiday Schedule for 2021.

**Manual Dispute Processing Holiday Schedule (2021)**

Manual Dispute Processing Holiday	Date	Day of the Week
Every Saturday		Saturday
Every Sunday		Sunday
The first day of January	January 1	Friday
Spring Festival	February 11	Thursday
	February 12	Friday
	February 15	Monday
	February 16	Tuesday
	February 17	Wednesday
Ching Ming Day	April 5	Monday
Labor Day	May 3	Monday
	May 4	Tuesday
	May 5	Wednesday
Dragon Boat Festival	June 14	Monday
Mid-Autumn Festival	September 20	Monday
	September 21	Tuesday
National Day Holiday of China	October 1	Friday
	October 4	Monday
	October 5	Tuesday
	October 6	Wednesday
	October 7	Thursday

## **For More Information**

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